



ANSCOMP

This agreement states the terms of service between Anscomp, and the client (referred to as “you”, “your”).

SERVICES

(a) General Services: Anscomp will attempt to diagnose your technology problem, provide an estimate of applicable service fees, and then provide you with a technology solution. In certain cases, however, problem diagnosis and support may not be completed because of a problem with your computer or its configuration that is beyond our control or ability. In order to provide these services, we may install software on your computer to assist us with the processes involved. You authorize Anscomp to accept software terms and conditions on your behalf.

(b) Your Responsibility: You understand and agree that prior to contacting or allowing Anscomp to perform diagnostic repair or other services on your computer, it is your responsibility to back-up the data, software, information or other files stored on your computer disks and/or drives. You acknowledge and agree that Anscomp shall not be responsible under any circumstance for any loss or corruption of data and/or software.

SERVICE LIMITATIONS; LIABILITY

(a) LIMITATIONS TO SERVICE: Anscomp RESERVES THE RIGHT TO REFRAIN FROM PROVIDING ANY OR ALL REQUESTED SERVICES AND INSTEAD REFUND YOUR PAYMENT, WHOLLY OR IN PART, ON THE BASIS THAT YOUR TECHNICAL NEEDS OR OTHER REQUIREMENTS ARE UNUSUAL OR EXTENSIVE AND BEYOND THE SCOPE OF THIS SERVICE AGREEMENT AS REASONABLY DETERMINED BY Anscomp.

(b) LIMITATION OF LIABILITY: To the extent permitted by law, you agree that Anscomp’s total liability for damages related to its services is limited to the total amount you pay for the services, and you release Anscomp from liability for any indirect, incidental, special, or consequential damages. Anscomp IS NOT LIABLE FOR LOSS, ALTERATION, OR CORRUPTION OF ANY DATA OR FOR YOUR INABILITY TO USE YOUR COMPUTER EQUIPMENT OR OTHER PRODUCT. Computers left over 60 days will be considered abandoned and become the property of Anscomp.

Quote: _____

I agree to the above terms (client signature): _____

Printed Name _____ Date _____ Phone: _____

Address _____

Email address _____ (for the customer satisfaction follow-up)